



Investigator (Summary of Position)

PRIMARY PURPOSE	The Investigations team is responsible for undertaking inspections and investigations of plumbing work across the State of Victoria, to ensure compliance with legislation. Investigators also have a key role in educating the community about plumbing regulations.
KEY OBJECTIVES	
Investigations and Inquires under Part 12A of the Building Act 1993.	This includes: <ul style="list-style-type: none">• conducting interviews• gathering evidence• preparing detailed reports and recommendations• serving Orders and Notices
Inspections	This includes: <ul style="list-style-type: none">• inspections, performance testing and calculations of plumbing installations and technical standards
Communication and Advice	This includes: <ul style="list-style-type: none">• technical advice (including technical and general information) to industry stakeholders and the public.• promotion of plumbing practices which protect the health and safety of consumers and the integrity of water supply and waste water systems.• mediation of disputes over standards of work between consumers and plumbers
Skills and Qualifications	Qualified to gain a license as a plumber in all classes of plumbing work under Part 12A of the Building Act 1993 and hold current Registration in all classes of plumbing work.
	A knowledge relevant legislation, regulation, standards and codes applying to plumbing and gasfitting work in Victoria
	Other skills include: <ul style="list-style-type: none">• investigation• mediation• case management• high level written and verbal communication skills• high level of general organisational skills.